# Scofield Farms Pool Frequently Asked Questions (FAQs) (2025)

#### 1. I am a new homeowner in the neighborhood, how do I get a pool key card?

Pool key cards for new homeowners can be ordered by contacting the Property Management Company listed on Scofield Farms HOA website. The pool key card will be issued free of charge with a signed Acknowledgment and Waiver form which can be found on the Scofield Farms website or can be obtained from the Property Management company.

#### 2. Can I get more than one pool key card?

Yes, extra pool key cards are available for a \$25 fee and can be obtained by contacting The Property Management Company listed on Scofield Farms HOA website.

#### 3. How can I get my lost pool key card replaced?

Replacement of a lost pool key card can also be ordered via the Scofield Farms Property Management company listed on the HOA website. The cost to replace a lost pool key card is \$25.00, and checks should be made payable to the Scofield Farms HOA. Lost pool key cards will be deactivated. Pool key cards can be replaced by contacting the Property Management company provided that:

- A. You are current on your assessments,
- B. Are in compliance with the deed restrictions,
- C. And have a current Acknowledgment and Waiver form on file with the Property Management company.

#### 4. How can I get my demagnetized/broken pool key card replaced?

Damaged pool key cards can be replaced, at no charge, by contacting the Property Management company, provided that:

- A. You are current on your assessments
- B. Are in compliance with the deed restrictions
- C. And have a current Acknowledgment and Waiver form on file with CMA

#### 5. My SF house is a rental; how can I get a pool key card for my tenant?

In order for a tenant to access the pool, both the homeowner and the tenant must sign an Acknowledgment and Waiver form. The homeowner shall transfer their existing pool key card to the tenant or incur a \$25.00 assessment for a new pool key card. The original pool key card will then be deactivated.

#### 6. What are the pool hours?

Please see the "Pool Rules" document on the Scofield Farms HOA website for the latest info, but the currently listed hours are:

Monday*,**	Tuesday**	Wednesday**	Thursday**	Friday**	Saturday**	Sunday**
6am—10am (Lap swim only) 5pm—10pm	6am-10pm	6am—10pm	6am-10pm	6am-10pm	6am-10pm	6am-10pm

<sup>\*</sup> Closed for regular maintenance on Mondays from 10 AM to 5 PM (open 6 AM to 10 AM Mondays for lap swimming)

<sup>\*\*</sup>Please note that the pool may close on unscheduled additional times in the event of emergency maintenance needs, or, for weather related issues.

#### 7. When does the pool season begin & end?

Please see the "Pool Rules" document on the Scofield Farms HOA website for the latest info, but it is typically closed from **November** through **March**. The Scofield Farms HOA Board determines annual pool opening dates.

#### 8. What are the lifeguard hours (if any)?

Currently, no lifeguards are being used.

### 9. How many guests am I allowed to bring into the pool area with my pool key card?

Scofield Farms residents can have up to **five** guests per pool key card.

#### 10. Can I have a pool party?

Pool Parties are allowed to take place at the pool provided that the homeowner is current on their fees, in compliance with the deed restrictions and they register their party with the property Manager. The homeowner will need to pay a \$25 fee for the event, plus the cost of lifeguards that need to be hired for the party. You may visit the Scofield Farms website at www.scofieldfarms.org to get the pool party rules and registration documents on the "Documents and Forms" pages, or, contact the Property Manager.

#### 11. Why is the pool closed on Mondays until 5 PM?

The pool is closed on Mondays from 10AM to 5 PM to allow for pool cleaning and vacuuming and for settling from chemical additions as a result of heavy weekend usage.

## 12. Where do I report the need for pool maintenance when there's no lifeguard on duty?

Report all pool maintenance issues to the Property Manager listed on the Scofield Farms HOA website.