

Scofield Farms Pool Frequently Asked Questions (FAQs)

1. [I am a new homeowner in the neighborhood, how do I get a pool key card?](#)
 2. [Can I get more than one pool key card?](#)
 3. [How can I get my lost pool key card replaced?](#)
 4. [How can I get my demagnetized/broken pool key card replaced?](#)
 5. [My SF house is a rental, how can I get a pool key card for my tenant?](#)
 6. [What are the pool hours?](#)
 7. [When does the pool season begin & end?](#)
 8. [What are the lifeguard hours?](#)
 9. [How many guests am I allowed to bring into the pool area with my pool key card?](#)
 10. [Can I have a pool party?](#)
 11. [Why is the pool closed on Mondays until 5 PM?](#)
 12. [Where do I report the need for pool maintenance when there's no lifeguard on duty?](#)
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1. Pool key cards for new homeowners can be ordered via Certified Management of Austin, LLC (CMA) at (512)339-6962. The pool key card will be issued free of charge with a signed Acknowledgment and Waiver form which can be found on the Scofield Farms website or at the CMA office.

2. Yes, extra pool key cards are available for a \$25 fee and can be obtained by contacting Certified Management of Austin, LLC at (512)339-6962.

3. Replacement of a lost pool key card can also be ordered via the Scofield Farms property management company, Certified Management of Austin, LLC (CMA) at (512)339-6962. The cost to replace a lost pool key card is \$25.00, and checks should be made payable to the Scofield Farms HOA. Lost pool key cards will be deactivated. Pool key cards can be replaced by contacting CMA provided that:

- A. You are current on your assessments**
 - B. Are in compliance with the deed restrictions**
 - C. And have a current Acknowledgment and Waiver form on file with CMA**
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4. Damaged pool key cards can be replaced, at no charge, by contacting CMA, provided that:

- A. You are current on your assessments**
- B. Are in compliance with the deed restrictions**
- C. And have a current Acknowledgment and Waiver form on file with CMA**
- D. And return the damaged pool key card to CMA prior to issuance of a new card**

5. In order for a tenant to access the pool, both the homeowner and the tenant must sign a Acknowledgment and Waiver form. The homeowner shall transfer their existing pool key card to the tenant or incur a \$25.00 assessment for a new pool key card. The original pool key card will then be deactivated.

6. Pool hours are as follows:

Monday*	Tuesday**	Wednesday**	Thursday**	Friday**	Saturday**	Sunday**
5 PM	6 AM	6 AM	6 AM	6 AM	6 AM	6 AM
11 PM	11 PM	11 PM	11 PM	11 PM	11 PM	11 PM

** Closed for regular maintenance on Mondays until 5 PM*

***Please note that the pool may close on unscheduled additional times in the event of emergency maintenance needs*

7. The swimming pool is closed from November through March. The Scofield Farms HOA Board determines annual pool opening dates.

8. Lifeguards are on duty during selected hours from Memorial Day – Labor Day. Please see the “Documents” page on the www.scofieldfarms.org website for the most current lifeguard hours.

9. Scofield Farms residents can have up to four guests per pool key card.

10. Pool Parties are allowed to take place at the pool provided that the homeowner is current on their fees, in compliance with the deed restrictions and they register their party with CMA. The homeowner will need to pay a \$25 fee for the event, plus the cost of extra lifeguards that need to be hired for the party. You may visit the Scofield Farms website at www.scofieldfarms.org to get the pool party rules and registration documents on the “Documents and Forms” pages.

11. The pool is closed on Mondays until 5 PM to allow for pool cleaning and vacuuming and for settling from chemical additions as a result of heavy weekend usage.

12. Report all pool maintenance issues to Certified Management of Austin, LLC at (512)339-6962 during non-lifeguard hours/season.